

Long Vo

Longvo@Longvo.com

16414 ReddingFord Ln
Houston, TX 77084

(Home) 281-463-3827
(Mobile) 832-335-6185

Dependable and detail oriented professional able to adapt to different environments well with over 5 years of experience working in a fast pace and highly competitive work field. Have a passion for team work and successful track record, currently seeking an internship position in the Accounting or IT Auditing field.

Education

University of Houston – C.T Bauer College of Business, Houston, Texas

Certification in Accounting and Auditing, GPA 3.3

May 2009 - May 2013

Course Work

Accounting Principle I & II, Intermediate I & II, Accounting Information System, Auditing

Pennsylvania State University – College of Information Science, University Park, Pennsylvania

Bachelor of Science in Information Sciences and Technology

September 1999 - May 2004

Work Experience

Accenture, Houston Texas

March 2008 - March 2009

IT Services – System Developer(HP PPM)

- Resolved security, configurations, and enhancing system performance saving clients time and money
- Ensured data accuracy and integrity of user information decreasing the error rate from 5% to 1%
- Streamlined client's business process and workflows making them 10-15% more efficient
- Developed custom reports and metrics to be analyzed for system performance and cost reductions
- Increased business process efficiencies by 8-10% using information gathered from reports
- Improved system performance and increasing system response time and reducing overhead cost by 5%
- Performed user's acceptance testing in test, development and production environments to decrease cost
- Built more efficient workflows, request process, and users reducing client cost by 2%
- Created or update technical specification, users detail spreadsheets, and clients' requirements documents

City of Houston, Houston, Texas

June 2006 - March 2008

Public Works and Engineering Department - IT Analyst and Project Management

- Developed a Disaster Recovery and Business Continuity Plans for IT group and Business units
- Streamlined processes efficiency to ensure operational status within 24 hours after an incident
- Researched IT groups and internal business processes to increase productivity by 10-20%
- Refined custom reports and metrics used for budgeting and cost reduction
- Created security guidelines and documentations to increase security and close loop-holes
- Documented and correct security issues that were found in various systems decreasing errors by 5%
- Evaluated business management systems such as Oracle 10g, SAP, and WebFOCUS
- Tested and implement potential hardware and software applications such as Oracle 10g

Skills

Microsoft Office – Excel Spread Sheet, HP Project and Portfolio Management 7.1, Mercury ITG 6.0, HP Quality Center, Oracle 10g, Oracle PL/SQL Oracle SQL, HTML/JavaScript, Business Process Analysis, IBM DB2, Oracle 10g, Report developing and writing, Visio, Lotus Notes. Developing Test Scenarios and Procedure, User Acceptance Testing, Technical Writing

Activities

Asian American Christian Fellowship – Communications Lead, 2001-2004

- Created news letters and designed websites for non-profit use
- Accounted for more than 300 hours of community service